



sanofi aventis

Because health matters

To Whom It May Concern:

It is my pleasure to offer this letter of recommendation for Robert Naylor.

In Robert's two year tenure with sanofi-aventis, Robert was dedicated to his position, valued quality of his deliverables, and was an asset to our organization. Robert has excellent written and verbal communication skills, can work independently, and is able to follow through to ensure that the job gets done.

Robert has held various positions within our organization. Robert routinely ensured that not only the specifics of the position were completed successfully but also assisted wherever needed, inside or outside his organization, to improve processes or people. Robert brings expertise in technology and management that is a rare blend in today's IT world.

One of Robert's key accomplishments was to help to ensure a successful operational transition to an outsourced Argentina based model. In that capacity, Robert helped to provide key financial analysis, identified critical operational processes necessary for transition, and helped to execute the transition smoothly with no interruption to our business users.

Robert's commitment to quality and his customers made him a valued member of our team. Robert was regularly praised by customers for going above and beyond what was necessary and delivering what was unexpected. He would be an asset to any employer and I recommend him for any position he chooses to pursue.

If I can be of further assistance, please feel free to contact me at 908-981-4083.

Sincerely,

Pedro Figueroa
Director,
Enterprise Server and Storage